



# Ballscoigne

## Consumer Pricing List 2023

Ballscoigne's Price List changes regularly. Accordingly, extracts which are downloaded from this site and/or printed may become out of date. If users retain such material and wish to refer to it at a later date, it is their responsibility to ensure that it has not been superseded. Ballscoigne can accept no responsibility for losses incurred due to out of date information being used.

# Broadband

Broadband Package	Maximum In-Contract Price	Maximum Out-Of-Contract Price
FTTP 1000/115 Unlimited	£59.20	£74.00
FTTP 1000/220 Unlimited	£240.00	£300.00
FTTP 160/30 Unlimited	£44.80	£56.00
FTTP 220/30 Unlimited	£46.40	£58.00
FTTP 330/50 Unlimited	£48.00	£60.00
FTTP 500/165 Unlimited	£176.00	£220.00
FTTP 550/75 Unlimited	£56.00	£70.00
FTTP 80/20 Unlimited	£43.20	£54.00
SoGEA 40/10	£40.00	£50.00
SoGEA 80/20	£40.00	£50.00

- These are the maximum listed prices for our broadband products and are subject to annual inflation-linked changes.
- The price you pay for your broadband may be less than the maximum listed price if you are eligible for a discount at point of purchase.
- All minimum contracts are 12 months. After your contract ends, your price may increase to the price shown in the third column.
- All contracts have unlimited data unless otherwise specified.
- There are currently no installation fees for our broadband products. Excludes FTTP 1000/220 Unlimited and FTTP 500/165 Unlimited.

**Continued Below**

# Broadband Recurring Charges

Recurring Charge Name	Maximum In-Contract Price	Maximum Out-Of-Contract Price
Critical	£24.00	£30.00
Elevated Best Effort	£4.80	£6.00
Enhanced	£24.00	£30.00
Routed /28 IPv4 Subnet	£25.60	£32.00
Routed /29 IPv4 Subnet	£12.80	£16.00
Routed /30 IPv4 Subnet	£6.40	£8.00
Static IP Address	£1.60	£2.00

# Broadband One-Off Charges

One-Off Charge Name	Maximum In-Contract Price	Maximum Out-Of-Contract Price
TBA	TBA	TBA

- We are making changes to our One-Off Charges very frequently right now with the introduction of SOADSL, SOGFAST, and with the addition of our Mobile Broadband. Please call 0330 043 2568 for the latest information. We will update this document when we have final pricing for these products.

# Routers

- You do not need a Ballscoigne brand router to use our broadband. You can use any router that supports your broadband technology and PPPoA for ADSL and PPPoE for SOGEA/FTTP.
- We can provide preconfigured routers for your broadband circuit for a plug-n-play experience. Preconfigured routers cost £75-£80 including postage. We will not send a preconfigured router to you before confirming the final price.
- We can procure routers for you from brands like TP-Link, Draytek, and Technicolor.

# Hosted VoIP

VoIP Package	Price (Per User)
Monthly Rental - Basic	£6.99
Monthly Rental	£8.99
2000 Inclusive Minutes (UK landlines + UK mobile)	£12.99
1000 Inclusive Minutes (UK landlines + UK mobile)	£8.99

- There is a minimum term of 1 month.
- There are no setup fees by default. If you request we set up and design a solution for your business, setup is £100.00.
- If you have over 15 users, Monthly Rental lowers to £5.99 per user.

## Hosted VoIP Extras

VoIP Extra	Price
Call Conferences (per month and per conference room)	£10.00
12 Month Call Recording Retention (per month and per 12 month period) e.g. 13-24 months of a 24 month retention will be charged at double this rate	£10.00

# SIP Trunking

<b>SIP Trunking Package</b>	<b>Price (Per User)</b>
Monthly Rental	£6.99
2000 Inclusive Minutes (UK landlines + UK mobile)	£8.99

- There is a minimum term of 1 month.
- Enhanced SIP Trunk is an additional £5.00 per account.
- If you have over 15 users, Monthly Rental lowers to £5.99 per user.

# VoIP Number Porting

Number Port Type	Price
Single Number Import (per attempt submitted regardless of outcome)	£22.00
Multi-Number Port Import (per number per attempt regardless of outcome, capped at £60 per attempt)	£22.00
Date Change/Cancellation	£22.00
Single Number Port Out (per attempt submitted regardless of outcome)	£20.00
Multi-Number Port Out (per number per attempt regardless of outcome, capped at £250 per attempt)	£20.00

# VoIP Call Charges

Destination	Price (Per Minute)
UK Landlines	£0.011
UK Mobiles	£0.022

- VoIP calls to international destinations change multiple times per month. For the latest details on International calls, please check your Call Rates in your VoIP account or call on 0330 043 2568.
- UK – Mobile – Questionable – These are more expensive mobile destinations and include, for example, Jersey mobile, Lycamobile and other similar smaller MVNO providers. If it isn't one of the large standard MNOs (O2, Vodafone, EE and Three) then prices can fluctuate quite heavily and are generally higher.